



## HSBC PREMIER LOUNGE IN THE FAN VILLAGE AT THE Emirates Dubai 7s 2023

### Terms and Conditions

1. These "**Terms and Conditions**" for the HSBC Premier Lounge apply to you so far as the law permits and govern all activities within the HSBC Premier Lounge, please read them carefully.
2. HSBC Bank Middle East Limited (UAE) is the "**Promoter or HSBC**" of the HSBC Premier Lounge. The activities within the HSBC Premier Lounge are operated on behalf of the Promoter by CSM Sport and Entertainment Middle East FZ LLC and its sub-contractor detail Ltd (together the "**Contractors**").

### Safety

3. You should always act in a safe and responsible manner. You participate in any activity in the HSBC Premier Lounge at your own risk.
4. It is your responsibility to supervise any children under the age of 21 in your care, and to look after your belongings.
5. Any instructions made by either staff of the HSBC Premier Lounge or Tournament Officials should be followed in the interests of safety and security.
6. The parent/guardian of any person under the age of 21 accepts there is an inherent risk of injury in participating in all activities within the HSBC Premier Lounge. Participation in the HSBC Premier Lounge is at your risk. In consideration of being allowed to participate in the HSBC Premier Lounge, the parent/guardian irrevocably consents to his/her child's participation in the HSBC Premier Lounge and the parent/guardian agrees to take full responsibility and assume all risks related to his/her child's participation in the HSBC Premier Lounge.
7. You (as the entrant) or as the parent/guardian agree that neither the Promoter nor the Contractors will be responsible for any injury, loss or damages of whatsoever nature arising in connection with the activities, in so far as permitted by applicable law.

### Entry Conditions

8. The HSBC Premier Lounge is open to HSBC Premier Customers, Black Card Customers and Global Private Banking Customers + 1 guest per customer only, however entrance is subject to availability and is not guaranteed.
9. The operating hours of the HSBC Premier Lounge is 11:00am - 8:30pm on Saturday 2<sup>nd</sup> December and Sunday 3<sup>rd</sup> December 2023 only.
10. The HSBC Premier Lounge will close 1:30pm – 2:30pm and 5:00pm – 6:00pm each day for cleaning. All HSBC Premier Customers and their guest will be required to vacate the HSBC Premier Lounge during this time.
11. All children under the age of 21 must be accompanied by a parent or guardian to enter and at all times while in the HSBC Premier Lounge.
12. The HSBC Premier Lounge staff reserve the right to refuse entry or to ask visitors to leave the HSBC Premier Lounge or any particular activity within it.
13. The HSBC Premier Lounge holds 350 people maximum at one time. If the suite is at capacity, you may be asked to wait before entering. Upon reaching maximum capacity, the HSBC Premier Lounge will operate a one-in-one-out policy until capacity returns to under maximum capacity.
14. Visitors who leave the HSBC Premier Lounge are required to join the start of the queue to re-enter.
15. On entry HSBC Premier Customers and their guest (if applicable) will receive two drink tokens to redeem for complimentary beverages at the HSBC Premier Lounge. Six drink tokens are the maximum allocation per person per day. Three drinks tokens will be provided for Black Credit Card Customers each session, nine drink tokens are the maximum allocation per person per day. Four drinks tokens will be provided for Global Private Banking Customers each session, twelve drink tokens are the maximum allocation per person per day.

**Registration**

16. When you enter the HSBC Premier Lounge, you will be asked to complete a registration form with personal details to identify yourself and your guest. Such personal information will not be requested or taken from children under 21 years old. The data collected from you on entry will be used in the manner described in Section 7 of the HSBC Personal Banking General Terms and Conditions (UAE) which are available on our website at [www.hsbc.ae](http://www.hsbc.ae). By entering the lounge you and your guest consent to your data being stored, and processed by the Promoter, in the manner and for the purposes explained in this paragraph.

**Content**

17. Photography and video footage will be captured inside the HSBC Premier Lounge. By entering the HSBC Premier Lounge, you agree that all photographs and video footage of you (the **"Content"**) captured by HSBC or by any agent of HSBC may be used by or on behalf of HSBC (including other members of the HSBC Group) in any media throughout the world in connection with the merchandising, publicity and/or promotion of HSBC's services or for any reasonably incidental purposes (the **"Purpose"**).

**Limitation of liability for the HSBC Premier Lounge, the competitions and activities**

18. In this clause a reference to **"we"**, **"us"** and **"our"** refers to the Promoter, its group companies and the Contractors and a reference to **"you"** and **"yours"** refers to you and your guest. We shall not be responsible (to the extent permitted by law) for any losses that you suffer as a result of your entry to or use of the HSBC Premier Lounge.
- 18.1 This clause does not exclude or limit in any way our liability for: (a) death or personal injury caused by our negligence, (b) fraud or fraudulent misrepresentation, and/or (c) any other matter for which it would be unlawful for us to exclude or attempt to exclude our liability.
- 18.2 We shall not be responsible (to the extent permitted by law) for any losses or injury that arise as a result of your collection, use or enjoyment of any prizes won or as a result of your participation in activities and competitions within the HSBC Premier Lounge Zone.
19. The Promoter and its Contractors reserve the right to change these Terms and Conditions or cancel any activities or competitions within the HSBC Premier Lounge without specifying reasons and without incurring liability as a result. The Promoter and its Contractors are not responsible or liable if for any reason the HSBC Premier Lounge does not open as planned, if the competitions or activities do not run as planned, or for any other cause beyond the control of the Promoter or its Contractors.
20. These Terms and Conditions and any disputes arising from these Terms and Conditions are governed by the laws of the United Arab Emirates as applied in Dubai and the parties agree to submit to the exclusive jurisdiction of the non- DIFC courts of Dubai.

**Contact Details**

21. HSBC Bank Middle East Limited address is P.O. Box 66, Dubai, UAE.
22. CSM Sport and Entertainment Middle East FZ LLC address is Office C0330, Podium 3, Yas Creative Hub, Yas Island South, PO Box 77792, Abu Dhabi
23. Detail Ltd address is P.O. Box 328435, Ras Al Khaimah.

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