

Topics covered

- How to open the HSBC Global Money Account
- How to Fund your Global Money Account
- Lets see how to add a Payee to your Global Money Account and transfer to another HSBC account in the UAE or a different country
- Now lets see how to transfer to your other HSBC account in another country
- Now, lets see how to make an International Transfer to another bank

How to use Global Money Account

1 – How to open the HSBC Global Money Account:

- Make sure you are registered for HSBC Online Banking.
- If already registered for online banking then use the same credentials to activate your HSBC mobile app and logon.
- Tap on "Global Money Account" in the "Accounts" screen.
- Go through Global Money Account features and get familiar with it, then tap on "Get Started"
- "Accept Key facts statement, terms and conditions"
- You have the option to Link your phone number and enable access to your contact to be able to make your payment faster
- All set, tap on "Back to my account" to add funds to your account

2 – How to Fund your Global Money Account:

- Go to "Pay and Transfer", Tap on "Global Money Account, Add Money"
- Choose the currency you want to add to
- Choose the HSBC account you want to transfer from And enter the amount you want to transfer from your account And then tap on "Continue"
- Review the information on the screen and tap "Confirm"
- Get a Confirmation message for successful funding in your Global Money Account

3 – Now, Lets see how to add a Payee to your Global Money Account and transfer to another HSBC account in the UAE or a different country:

- To add a payee, you need to add money to Global Money Account first. Go to "Pay and Transfer", Tap on "Global Money Account, Convert or send money"
- Choose the currency you want to send from within your Global Money Account
- Go to "My Payees" and then choose "Add a new payee"

- Select HSBC payee to send money to a payee within HSBC
- Tap on "Select payee's country or territory"
- Choose the country or territory for your payee
- Select a currency for the transaction
- Fill in the needed Payee's information
- Confirm Payee's information
- Verify the authorization needed
- Enter the amount you want to send and the purpose of payment
- Review payment information
- Get a Confirmation message for a successful transfer

4 – Now lets see how to transfer to your other HSBC account in another country:

- First, you need to make sure your other HSBC account is linked to your HSBC account in the UAE Go to "Pay and Transfer", Tap on "Global Money Account"
- Choose the currency you want to select from within your Global Money Account
- Select your linked HSBC global account
- Enter the amount of money you want to send to your other account
- Select the purpose for your payment
- Review the account, amount and confirm the payment
- Get a Confirmation message for a successful transfer

5– Lets see how to make an International Transfer to another bank:

- Go to "Pay and Transfer", Tap on "send money internationally"
- Select the Payee country
- Now Review the information you would need to provide to make this transaction
- Select global money account as the account you want to transfer money from Enter the amount you would like to send and select the currency
- Enter the payee information
- Verify your payee's information
- Select a purpose for your payment
- Enter the reference
- Review the account, (p) amount (p) and confirm the payment
- Get a Confirmation message for a successful transfer
- Now, Save a copy of the confirmation